



The Mendicity Institution

The Mendicity Institution is the **oldest** working charity in Dublin. Established in 1818, it has been in operation for 207 years creating opportunities for people experiencing homelessness, isolation and marginalization.

We help people empower themselves so they can work their way out of homelessness. We are inclusive, we are innovative and we provide quality service to all people who come to us.

In 2024 Mendicity served almost 50,000 meals and facilitated over 2,000 loads of washing and over 4,500 showers and helped over 3,000 people.

The Mendicity delivers a range of services to our clients and seeks to examine, plan and prepare responses to homelessness and poverty.

Title of Role : Service Volunteer

Reporting to : Head of Operations / CEO

Location : The Mendicity Institution
9 Island Street
Dublin 8

Hours : Shifts are:
Sundays 9.30 am - 2.30 pm
Sundays 5.30 pm - 10.30 pm

Volunteers expected to be available a minimum of 2 shifts per month

Purpose of Role: To support Mendicity staff in the provision of the weekend & evening service

Main Tasks and Responsibilities:

- To support the staff member on duty

- To ensure the supervision and safety of all service users present in the building
- Support staff in preparing and serving a meal
- Ensuring the food centre is left clean and tidy when finished
- Conversing with service users and assisting staff in helping service users in accessing our services and other relevant services
- Complying with Mendicity's Policies and Procedures, Health and Safety Guidelines and Code of Conduct

The ideal person:

1. Must be committed to, and passionate about, working with people and empowering them to overcome the issues they are faced with.
2. Have strong communication skills
3. Excellent time management skills and an ability to establish professional boundaries
4. Reliability is paramount in this role

Desirable skills:

Fluency in another language (Russian, Polish, Lithuanian, Romanian or Latvian),

Duration:

We require a minimum commitment of 3 months.

This position is subject to Garda Vetting under Schedule 1, Part 2, Section 3 of the National Vetting Bureau (Children and Vulnerable Persons) Act 2012 – 2016.

To apply, please send a CV to kate@mendicity.org